

**Charlotte ASTD**  
**August 20, 2009 Meeting**  
**Approximately 60 Attendees**  
**Topic: The Gift of Feedback**  
**Presented by Sanford Danziger and**  
**Thomas White**

**Survey Results**

<b>Presenter...</b>	<b># Resp</b>	<b>Avg</b>
Overall performance	42	4.26
Well prepared	42	4.38
Knowledgeable	42	4.43
Responded to Questions	41	4.12
Encouraged participation	42	4.36
Information was useful to me	42	4.40

**Strengths**

Interactive, straightforward, clear, open
Speakers, information/content
Topic, interaction, real-world & practical focus
Relevant to any type of profession
Much content and interactivity (active and dynamic!)
Learning to eliminate the victim mentality
Very interactive & engaging, useful tips for application
This presentation was developed and delivered in a way that everyone understands what is being taught.
Very interactive
Practical, lively
Info was relevant, sense of humor of presenter, personal stories, interaction & participant involvement
Communication Style. Session was great & information so valuable
It was more of an information session that really is a taste of a larger program.
Great audience participation! Fantastic information! Useful for work and personal.
Great examples to support topic and illustrate
Talk about timely--I am the recipient of a performance review tomorrow morning.
Very lively, very positive message about a topic that's usually deemed negative.
Foundational info laid and topic specific focus delivered. Interactive participation.
Sanford & Thomas are <u>always</u> great!
The content and the energy
Interaction with colleagues
Great topic
Energetic, good info for immediate use!
Info will be very useful. Presenters were energetic & kept my attention.
Clarity of topic, your own responsibility in feedback
Gave us some practice, very clear.
Good interaction
Real life examples and interactive
Very engaging
It was a presentation that was energetic, involved & informative

The exercises were very helpful
Involved participation from the audience
Grabbing the audience as well as engaging the group.

### Improvements

More role-play w/different scenarios
Allow them to do a workshop
longer presentation
Slides out of order. Tie more into trust.
Presenter sometimes talked quickly and I had trouble catching up. Liked high energy.
Spend more time delving into the information, the best parts that would have been most helpful were skimmed over. Consider longer sessions for maximum benefit.
Will like to see more team exercises that will help us to recognize different ways in how to give & receive feedback. More time probably.
More focus on giving
More time
More interaction--what little there was was fun.
Feedback can be positive and supportive. I think that it's OK to focus on that aspect as well.
Insist on a 90 min. presentation
More time, time for questions
Engagement & application
Examples
Leave room for feedback or conversational dialogue
More role-play, more practice
More time for dinner--start earlier?
An exercise early in the program with another at the end to see difference between the two.
Slow down rate of speech
Maybe add 15 more minutes for questions